Leon County Supervisor of Elections
Professional Poll Worker Program

Overview

The right to vote is the cornerstone of democracy backed by the Constitution. Every voter deserves a courteous, respectful, professional environment where they feel comfortable exercising this right. Poll Workers play a vital role in this process.

Purpose

The Professional Poll Worker Program (PPP) consists of three core tracks targeting Technology, Leadership and Service Development. The purpose of the program is to equip new and experienced Poll Workers with the required knowledge and skills needed to:

- ensure elections are conducted lawfully
- provide voters with an exemplary voting experience
- demonstrate effective leadership, management and accounting practices

Who Should Attend: All Poll Workers are required to complete role-based training to be eligible to work on Elections Day. This includes Clerks, Assistant Clerks, Machine Inspectors, E-Poll Book Team Leaders, E-Poll Book Inspectors, Ballot Inspectors, Deputies and New Poll Workers.

Program Tracks

Technology

Gone are the days of huge mechanical lever voting machines and bulky poll books. For instance, the new Electronic Voter Identification (EViD) technology makes voter check-in as easy as swiping a credit card. Proper use of all voting technologies is critical to success on Election Day. This track helps Poll Workers learn how to use the technology through hands-on training.

Leadership

Managers focus on systems and structures. Leaders focus on people. Managers maintain. Leaders develop. Managers do things right. Leaders do the right things. Clerks and Assistant Clerks learn what it takes to lead and manage effectively at polling locations.

Services

President Abraham Lincoln said, “Government of the people, by the people, for the people, shall not perish from the Earth”. Voting is all about what the people want to see in their government. Poll Workers learn how to conduct the voting process lawfully while providing excellent customer service.

Class Time  All classes are 3 hours long.